

**Ques 1: Is it important to obtain Microsoft Outlook credentials before accessing KRMU LMS Moodle?**

**Ans 1.** Yes, it is essential to obtain your Microsoft Outlook credentials because KRMU LMS Moodle is linked with Microsoft Outlook. You cannot access Moodle without the Microsoft Outlook credentials.

**Ques 2: Is there a separate ID and password for KRMU LMS Moodle?**

**Ans 2.** No, there is **No** separate ID and password for KRMU LMS Moodle. The Moodle platform is linked with Microsoft Outlook.

To access the KMRU-LMS-Moodle, you can obtain your Microsoft Outlook credentials from the **Registrar's Office or IT department**.

**Ques 3: Can we login to KRMU LMS Moodle directly using Microsoft Outlook?**

**Ans 3:** Yes, you can directly login to KRMU LMS Moodle using your Microsoft Outlook credentials by clicking **Microsoft Outlook Tab** available on Moodle App and Website.

First, Install the **Microsoft Outlook App**, Login the Microsoft Outlook with your credentials to access KRMU-LMS-Moodle.

**Ques 4: How can I get the Microsoft Outlook Credentials?**

**Ans 4.** At the time of admission, you will receive the Microsoft Outlook Credentials from the Registrar Office. You can also visit to **Registrar office, Aryabhata Block, Basement**, or you can mail on [registraroffice@krmangalam.edu.in](mailto:registraroffice@krmangalam.edu.in). To retrieve the credentials again you can send mail to [itsupport@krmangalam.edu.in](mailto:itsupport@krmangalam.edu.in) or What's App 9311355960.

**Ques 5: How do I reset my Moodle password?**

**Ans 5.** KRMU LMS Moodle does not have a separate password, as it is linked with your Microsoft Outlook account. If you have forgot your password, please **contact IT Support at 9311355960** or scan the LMS Chatbot for further assistance.

**Ques 6: Is there a Student Support System for Student Queries?**

**Ans 6:** Yes, we have an **LMS Chatbot** to cater Students queries. Simply click on the given link or scan the QR code from camera / Scanner and share your queries.

<https://lms.krmangalam.edu.in/support>



**Ques 7: What kind of Information I can receive in the LMS Chatbot?**

**Ans 7:** The LMS Chatbot provides important instructions, contact numbers, and login guidance for Academia, Microsoft Outlook, and KRMU LMS Moodle. You can also submit queries to get assistance with your Outlook password, internet connectivity issues, interactive panel support, and other related concerns.

**Ques 8: Where can I find information related to KRMU LMS Moodle?**

**Ans 8:** Information related to KRMU LMS Moodle can be obtained from your Moodle School Coordinators. You can also come to meet the LMS Team at Aryabhata Block, A001, Ground Floor, Opposite Admin and Transport Office.

**Ques 9: Where can I find the details of Moodle School Coordinators?**

**Ans 9:** There are 20 Moodle School Coordinators appointed from different schools. You can find their contact details on the LMS Chatbot.

**Ques 10: How can I check courses on my Dashboard in KRMU-LMS-Moodle?**

**Ans 10:** You can request your respective **faculty members** to enrol you in the relevant courses. Once enrolled, the courses will appear on your Dashboard.

**Ques 11: What kind of Course Content can I find on KRMU LMS Moodle?**

**Ans 11:** On KRMU LMS Moodle, you can access a variety of course materials, including teaching resources, quizzes, additional support materials, important announcements, and the “Did You Know” open form. You can also upload your assignments through the platform.

**Ques 12: How should I get orientation on different Heads of Course Dashboard visible on KRMU-LMS-Moodle?**

**Ans 12:** Mentors give detailed orientation to their Mentees during the Mentor-Mentee Sessions. Moodle School coordinators will also give orientation of the **Course Dashboard** of KRMU-LMS-Moodle.

**Ques13: Is there any additional support available for KRMU LMS Moodle?**

**Ans 13:** Yes, we have created a series of video tutorials on **YouTube Channel** to assist you in navigating KRMU LMS Moodle. These tutorials are accessible through the LMS Chatbot or can be viewed using the following link: [KRMU Moodle Video Tutorials.](#)